

FIFA Club World Cup Japan 2015 Spectator Guide

Please follow the rules and manners listed below at the stadium:

1. **Cautions for entering/leaving the stadium:**

- 1) Entering the stadium without a valid ticket is prohibited;
- 2) Re-entry is not allowed;
- 3) In all matches of this Competition, all seats are reserved. One preschool child may enter free of charge per an adult who has a valid ticket, provided that he or she watches the game on the lap of the adult. In case the child needs a proper seat; he or she is required to purchase a valid ticket;
- 4) Animals except assistance dogs are not allowed to enter;
- 5) Please cooperate with the security baggage check at the entrance gates.

2. **Prohibited items to carry into the stadium:**

- (1) Glass bottles, cans, and plastic bottles which have more than 600ml in capacity (Please use paper cups which are available at the entrance gates, to carry drinks inside the stadium. A drinking flask is allowed.);
- (2) Items which disturb the match such as gas horns, laser pointers, whistles, and vuvuzelas (Excluding authorized drums and loudspeakers);
- (3) Flares, firecrackers, fireworks, gun powders, and any other hazardous materials;
- (4) Large luggage or any other items that cause trouble to others;
- (5) Confetti, paper tapes, and balloons;
- (6) Any items with specific company name and/or product name intended to promote a certain company or profit-making enterprise (including items that is commonly associated with a certain company and/or product);

3. Permitted items to carry into the stadium

- (1) Plastic bottles with less than 600ml in capacity, and also follows the rules below:

Coca-Cola brand products···It will be permitted into the stadium only after removal of caps/lids at the entrance gates;

Non Coca-Cola brand products···It will be permitted into the stadium only after removal of caps/lids and the label wrapped around the bottle. There are also paper cups available at the entrance gates for you to transfer your drink;

- (2) Cameras

(Larger items including tripods are not allowed as they can disturb other spectators);

- (3) Umbrellas

(However, using umbrellas inside the stand is not allowed. Please use raincoats and ponchos in the stadium);

- (4) Drinking flasks.

4. Carrying in plastic bottles and drinking flasks, transferring drinks to paper cups at the entrance gates, and drinks sold at the stadium

Plastic bottles and drinking flasks with less than 600ml in capacity are allowed to be carried. However, due to security and sponsorship reasons, please also comply with the policies stated on 3-(1), as well as drink a small amount at the entrance gates.

There are paper cups available at the entrance gates for those who do bring drinks in bottles or cans. Please use them to carry drinks into the stadium. Also, various drinks are available at concession stands in each stadium. (Plastic bottles are sold with caps/lids removed)

Please refer to the following policies regarding other requirements to enter the stadium.

5. Prohibited actions/behaviour in the stadium:

- (1) Any actions/behaviours prohibited by the facility operator;
- (2) Displaying any objects such as banners aimed to insult or hurt people;
- (3) Bringing, displaying, wearing, or distributing items such as notice boards, banners, flags, placards, documents, drawings and any other printed materials with any political, ideological, religious, discriminatory, military messages and/or slogans;

- (4) Entering the stadium intoxicated by alcohol, drugs, or any other substance, or being intoxicated inside the facility by these substance, and obstructing match operation or other people's actions (Definition of intoxicated; a state in which someone is incapable of behaving normally due to the effect of alcohol etc.);
- (5) Any actions/behaviours which disturb the match including throwing any items into the field of play and entering the pitch without permission;
- (6) Leaving personal items on aisles, and/or occupying aisles (Please keep aisles clear for security);
- (7) Smoking in any seats (Smoking is allowed only at designated spots outside of seating area);
- (8) Photo shooting aimed for commercial purposes or infringement on portrait rights of players and/or staff, video recording the match with video cameras or smartphones, internet delivery, using large equipment including tripods, and/or any shooting actions that disturb other spectators or the match operation;
- (9) Using parking area in the surrounding public facilities (such as emergency medical facilities) for purposes other than the original intent;
- (10) Actions/behaviours that obstruct match operation or match progression, harms or distract others or any other actions that security staff accepts that may lead to these situations;
- (11) Any other actions/behaviours other than the above that offend public order and morals.

6. Singing and cheering in the stadium

The following actions/behaviours are prohibited as they disturb other spectators and compromise management of the match for other spectators. In the event of any emergency, including accident or possibilities of accidents please follow the guidance of security staff:

- (1) Using loudspeakers other than the case of directing its use towards the stand and using it for organising and controlling cheering;
- (2) Sitting and standing up on the front fence around the Field of Play perimeter;

- (3) Standing up on the seats and resting feet on back of seats;
- (4) Occupying other seats with flags or flag poles (All seats are reserved seats);
- (5) Displaying banners which disturb other spectators and/or obstruct match operation,
- (6) Using flags in other seats and/or obstructing the view of other spectators.

7. Penalties including refusal of entry to the stadium

Breaking the regulations will result in refusal of entry/asked to leave the stadium, and confiscation of prohibited items. There will be no refund in the case of the refusal of entry/asked to leave the stadium.

Regulations to display banners

[Common Rules in Osaka & Yokohama]

1. Banners can be displayed in the designated area shown below.
2. Your banner can be displayed only in the area of your ticket category.
* If you wish to display banners exceeding your ticket category, please follow the instructions of security staff.
3. Banners cannot cover existing signage, ad-boards, stadium cameras, speakers, or giant screens.
4. Banners cannot be displayed near the national flags.
5. Banners should not disturb spectators view.
6. Banners of a discriminatory nature or comprising any form of discrimination or insult cannot be displayed.
7. Banners cannot be displayed on aisles, stairs or spectators' seats.
8. Banners cannot be displayed on the field.
9. Banners cannot be displayed on the exterior wall of the stadium.
10. Banners cannot cover emergency lights or emergency exits.
11. Entering and/or displaying banners into restricted areas are forbidden.
12. Please follow the instruction of security staff when displaying banners.
13. You may be asked to take down the banners when the instruction of security staff is not being followed.

Osaka Nagai Stadium

Prohibited banner-displaying area:

1. All of the main stand area;
2. In front of the first row of the back stand;
3. Giant screen's pole (both sides of behind the goal);
4. 1st – 4th gate and marathon gate * including side walls (5 places);
5. All seats.

Permitted banner-displaying area:

1. In front of the first row of behind the goal;
2. On the top area of behind the goal;
3. On the top area of the back stand;

For more details, please see attached file.

International Stadium Yokohama

Prohibited banner-displaying area:

1. All of the main stand area;
2. In front of the first row of the back stand;
3. Marathon Gate * including side walls (4 places);
4. All seats.

Permitted banner-displaying area:

1. In front of the first row of behind the goal;
2. Second tier of behind the goal;
3. Second tier of the back stand;

* For the second tier, banners can be displayed only on the lower part of the handrails.
No banners can be displayed if it obstructs the view of spectators seated on the first tier.

For more details, please see attached file.

Rules for lining up to enter the stadium

•Securing seats in the waiting line for entrance (placing picnic sheets etc.) at Osaka Nagai Stadium is only allowed from 6 p.m. on the previous day of the match due to administrative reasons in Nagai Park. Lining up for entrance (placing picnic sheets etc.) before this time is prohibited and will be invalid. All labels or any other types of signs that indicate secured seats in the waiting line will be removed or thrown away.

※There are no rules regarding the starting time of securing seats in the waiting line for this competition at International Stadium Yokohama.

•There are no priority lines to enter the stadium.

•This rule is applied to all of the entrance gates to enter the stadium.

•Please use picnic sheets, curing tapes and weak adhesive tapes for securing seats in the waiting line instead of paper tapes, folding chairs, tents etc so that they do not disturb other park users.

•Please refrain from all actions that disturb other park users (e.g. using fire) and also to stay the previous night of the match at the park.

•The starting time to open the entrance gates may be brought forward depending on the weather condition or the situation of the waiting line. All group members entering the stadium must come back to the waiting line before one hour of the estimated gate opening time. Please note that you may be asked to go to the end of the waiting line if you do not come

back to the waiting line accordingly.

- Please remove all tapes or any other items used by the group to secure seats in the waiting line before entering the stadium without fail.
- Anything left behind after the gates open, will be removed or thrown away by the host organization.
- You may be asked to enter the stadium with your group members separately to prevent accidents.
- This rule only allows you to secure seats in the waiting line and does not guarantee an order of admission. The host organization is not responsible for any troubles in case picnic sheets that were placed are peeled off or lost. The host organization is not responsible for any damages due to bad weather, including writings becoming difficult to identify. Please be responsible to take countermeasures against bad weather.
- Please follow the instructions of the stadium guides and security guards regarding securing seats in the waiting line (placing picnic sheets) on the day of the match.

Many spectators are expected to come to the stadium on the match day.

Thank you in advance for your understanding and cooperation.

Japan Football Association

Ticket categories and entrance gates

International Stadium Yokohama

■ M1 (10 December)

- Category 1 (Main Stand side)/ Category 2 (Main Stand side) ⇒ West (W) Gate
- Category 3 (North Stand side)/ Category 4 (North Stand side) ⇒ North (N) Gate
- Category 1 (Back Stand side)/ Category 2 (Back Stand side) ⇒ East (E) Gate
- Category 3 (South Stand side)/ Category 4 (South Stand side) ⇒ South (S) Gate

■ M6 (17 December) • M7/M8 (20 December)

- Category 1 (Main Stand side)/ Category 2 (Main Stand side)/ Category 3 (Main Stand side) ⇒ West (W) Gate
- Category 4 (North Stand side)/ Category 5 (North Stand side) ⇒ North (N) Gate
- Category 1 (Back Stand side)/ Category 2 (Back Stand side)/ Category 3 (Back Stand side) ⇒ East (E) Gate
- Category 4 (South Stand side)/ Category 5 (South Stand side) ⇒ South (S) Gate

You can enter the stadium from all entrance gates after the waiting line has been eliminated. Please follow the instructions of the stadium guides and security guards when entering the stadium.

Osaka Nagai Stadium

■ M2/M3 (13 December) ・ M4/M5 (16 December)

- Category 1 (B4 entrance)/ Category 3 (C2・C3 entrance) ⇒ Main South gate (entrance)
- Category 3 (A1・A2・H2・H3 entrance)/ Category 4 (North side)/ Category 2 ⇒ Back North gate (entrance)
- Category 3 (F1・F2 entrance)/ Category 4 (South side)/ Category 2 ⇒ Back South gate (entrance)

Please enter the stadium from the gate (entrance) stated on your ticket even after the waiting line has been eliminated.

※ You cannot go through the Main stand concourse in the stadium due to temporary installations.

Please follow the instructions of the stadium guides and security guards when entering the stadium.